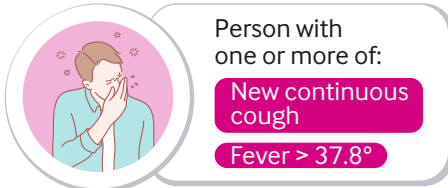

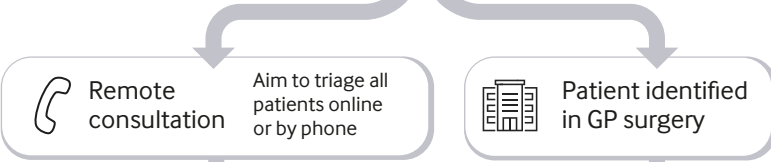


This graphic is based on guidance from Public Health England and Health Protection Scotland to prepare primary care practices in the UK. It has been updated to reflect new advice to the public announced on 12th March 2020



 **Patients requiring hospitalisation**
Suspect covid-19 in any seriously ill patients with influenza-like illness, ARDS*, or pneumonia

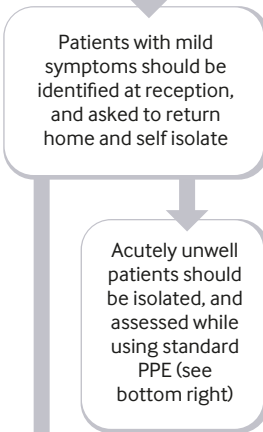


Assess whether clinically stable
Initial data indicate that patients display symptoms with approximately these proportions of severity, with elderly people and those with underlying health problems more affected:

80% No or mild symptoms	15% Severe disease	5% Critically unwell
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Advise patient to contact NHS 111 online

Call 999
Inform operator that patient may have covid-19



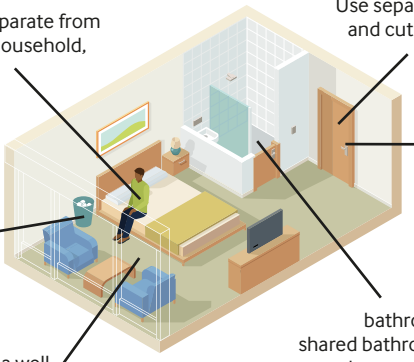
Preparing the GP surgery in advance

Advise patients with a cough or fever to avoid attending in person, via:

- Reception staff
- Automated phone systems
- Prominent posters
- SMS message systems
- Warning notice on online booking systems

Self isolation

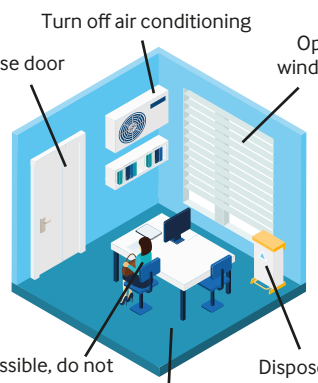
Patients do not need to contact NHS 111 to go into self-isolation. If symptoms worsen during home isolation or are no better after 7 days, they should contact NHS 111 online. For a medical emergency, they should dial 999



- Stay indoors, separate from the rest of the household, for 7 days
- Use separate crockery and cutlery in shared kitchens
- Do not invite visitors
- Use separate bathroom, or clean shared bathroom regularly and use separate towels
- Double bag waste and put it aside for at least 72 hours before being put in usual household waste bin
- Choose a well ventilated room

Isolation room


- Located away from waiting areas and other consultation rooms
- Without carpeted floors or soft furnishing
- Close to separate toilet facility



- Turn off air conditioning
- Close door
- Open window
- If possible, do not enter room, reassure and update patient by telephone
- Dispose of all waste in a clinical waste bag

Clean and disinfect hard surfaces and reusable care equipment after patient leaves. Cleaners should wear personal protective equipment.

Personal protective equipment (PPE) in primary care



If contact with patient is unavoidable, and for cleaning the isolation room afterwards, use standard PPE

- Standard surgical mask
- Gloves
- Apron

Dispose of PPE as clinical waste after use

* ARDS = acute respiratory distress syndrome

